

Criterion 5 – Student Support and Progress

Key Indicator-5.1 Student Support

Note: The supporting documents for this metric exceed the upload limit of 5Mb. Hence the documents are made available in HEI website and links for the metric is given below.

Metric	Parameter	Link to the relevant documents
5.1.4	<p>The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"> 1. Implementation of guidelines of statutory/regulatory bodies 2. Organization wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees 	View



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