

NAAC DVV CLARIFICATIONS

5.1.4. The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. **Implementation of guidelines of statutory/regulatory bodies**
2. **Organisation wide awareness and undertakings on policies with zero tolerance**
3. **Mechanisms for submission of online/offline students' grievances**
4. **Timely redressal of the grievances through appropriate committees**

HEI Input :

A. All of the above

DVV CLARIFICATIONS	HEI RESPONSE
Provide Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.	As per DVV Clarification, formation of internal committee, UGC guidelines, circulars and committee reports has been provided.
Provide Circular/web-link/ committee report justifying the objective of the metric.	And also provided weblink and committee report
Provide Minutes of the meetings of student grievance committee, as per metric 2022-23.	As per DVV Clarification, Minutes of meetings for the student grievance has been shared.

S. No	PARTICULARS OF UPLOADED DOCUMENTS	LINK TO THE RELEVANT DOCUMENT
1.	Certificate by the Head of the Institution.	VIEW
	Formation of Internal committees, Grievances Committee formation	VIEW
2.	UGC & AICTE Guidelines	VIEW
3	Circular & Committee report	VIEW
4	Minutes of the meetings of student grievance committee,	VIEW
5.	Web-link	VIEW
6	Additional Information	VIEW