

## Criterion 6 – Governance, Leadership and Management

### Key Indicator – 6.2 Strategy Development and Deployment

Note: The supporting documents for this metric exceed the upload limit of 5Mb. Hence the documents are made available in HEI website and links for the metric is given below.

Metric	Parameter	Link to the relevant documents
6.2.2	<p>Institution implements e-governance in its operations</p> <ol style="list-style-type: none"> <li>1. Administration including complaint management</li> <li>2. Finance and Accounts</li> <li>3. Student Admission and Support</li> <li>4. Examinations</li> </ol>	<a href="#">View</a>